

# SUNWAY EDUCATION GROUP

## COVID-19 Advisory 11

### Updates on Staff-Student Welfare & MCO Compliance

Dear Students and Members of the Sunway Education Group (SEG),

1. As we enter into the 3rd week of the Movement Control Order (MCO), I hope that all of you are as safe and well as possible. As our routine lives continue to be transformed, please be mindful to maintain your health, both physically and emotionally. Do contact our Counsellors by email ([counseling@sunway.edu.my](mailto:counseling@sunway.edu.my)) or call our 24/7 mental health crisis hotline at 018-3893220 if you feel you need someone to talk to about your mental or emotional wellbeing. We are here to support you. A list of dedicated individuals whom you can contact for support through our We-CARE initiative can be found at <https://student.sunway.edu.my/services/counselling-wellness>. You are also encouraged to take advantage of the various online resources to stay fit from the comfort of your own homes. Please visit the Sunway Student LIFE Facebook page and website for fitness tips and updated information regarding services available for you: <https://www.facebook.com/SunwayStudentLIFE/> & <https://student.sunway.edu.my/>
2. The National Security Council has tightened its standard operating procedures and stricter rules have been put in place. In tandem, we have seen a rise in the number of roadblocks and arrests of civilians deemed to have flouted the MCO rules. Please take the repeated government warnings seriously as criminal convictions will have a significant impact on your immediate and future lives. International students may risk losing their student visas should they be found guilty of any charges under the Malaysian law. For updated information regarding the latest MCO rules, please visit <https://t.me/MKNRasmi>.
3. The Malaysian Government also recently announced the Bantuan Prihatin Nasional (BPN) stimulus package to help mitigate the devastating economic impact of COVID19 and support individuals who are most in need. Eligibility checks and registration for BPN opens tomorrow, 1 April 2020. For further information, please visit: [www.hasil.gov.my](http://www.hasil.gov.my) or call 1-800 882 747.
4. We reiterate that our students' learning and development remain our focus. As we continue and take our classes online, we appeal to all to be patient as we grapple with the novelty of this new teaching and learning methodology used worldwide and accept it as the way forward. To ensure that our students and staff are able to access the core online SEG education systems, the Sunway IT Facilities and Services team have set up a page containing all relevant information including contact for assistance: <https://sunway.edu.my/health-advisory-communicue/IT-Facilities-Services>.
5. I would also like to take this opportunity to welcome our new Sunway University students who join us this week to the Sunway Family.
6. Last but not least please take care to stay safe and healthy.

Thank you

**Elizabeth Lee (Dr)**

**Chief Executive Officer  
Sunway Education Group**

**31 March 2020 @ 2300 hrs**