

SUNWAY EDUCATION GROUP

Health Advisory 7 COVID-19: Update on Online Learning Support

Dear Students and Members of the Sunway Education Group (SEG),

1. We hope you and your families are well and wish you all patience and strength in responsibly observing the Movement Control Order (MCO) as we play our parts in addressing the Covid-19 situation.
2. Yesterday we received several queries about online learning support. We would like to state that the situation is fluid and may change from time to time and as of this morning, the guidance we have received from the Ministry of Higher Education (MOHE) is as follows:
3. **Online Learning Support:** MOHE has also given limited permission to institutions to conduct online teaching and learning. This is based on institutional readiness as well as ensuring fair access for students. At SEG, we have prepared online learning support, including e-learning platforms and online library for our students. Our institution programme heads have been asked to ensure that continued educational empowerment is provided during the MCO, hence, students should refer to their respective schools and programmes for updates. Furthermore, in line with Malaysian Qualifications Agency (MQA) guidelines, we will do our best to ensure that all learning outcomes are met and **that no student is left behind.**
4. We apologise for any arising difficulties and thank you for your continued support as SEG complies with the guidelines issued and restrictions imposed by Government. For students requiring mental wellbeing support, our counsellors can be contacted at: +6018 389 3220.
5. We will continue to provide updates from time to time. Students/ Parents/ Guardians needing to get in touch with their respective institutions may do so by referring to **attachment 1** below or by visiting www.sunway.edu.my.

Thank you

Elizabeth Lee (Dr)

Chief Executive Officer

Sunway Education Group

19 March 2020 @ 1330 hrs

Attachment 1

Sunway International School

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Sunway College

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Victoria University @ Sunway	Dr Jason Check	cheokbc@sunway.edu.my	03-7491 3733

Sunway University

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